



Other options are...
TOO BIG

- ▶ Asks you to spend titanic sums on "implementation"
- ▶ Leaves you floating adrift, waiting to go live
- ▶ Drowns you up to your gills in customization expenses

Ready to See Us in Action?
Sign Up For MemberSuite's Free Trial Now! »



Want to Learn More?
View Our Demo »



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Customizable Association Management Software Starting at \$90/mo Interested? [Try Our Free Trial Now »](#)



MemberSuite Startup
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Complete integration and management... [View Details »](#)

To find the right fit for you and your organization [Compare Editions Here »](#)
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Featured Testimonial

Testimonial - Antique & Classic Boat Society



Jim Mersman
Treasurer, Antique & Classic Boat Society

Customer Success Spotlight



The Consortium of Graduate Studies in Management needed more effective—and cost-effective—methods for managing and tracking members

[Read full Customer Success story »](#)

Feature Spotlight



Deferred Revenue Recognition

Most associations collect dues up front, but need to recognize revenue over time. This type of feature has traditional been found only in the uber-expensive AMS packages, but not anymore... See how MemberSuite allows you to manage, track, and account for deferred revenue in your organization. [See video »](#)

Press Releases

Member Suite Exhibiting at A SAE Technology Conference & Expo — 11/25/2011

A team from MemberSuite will be demonstrating the company's comprehensive association management software (AMS) solution at the **ASAE Technology Conference & Expo** December 6 to 8 in Washington, DC. [\(read more\)](#)

MemberSuite Presents Webinar: Survey Finds Members Unhappy with Association Communications Programs — 11/8/2011

MemberSuite will present a free webinar on Tuesday, Nov. 15 from 1 to 2 p.m. EST to review key findings from a comprehensive survey of association members regarding how organizations communicate with them and what they like and don't like about those methods. [\(read more\)](#)

[View The Press Release Archives »](#)

MemberSuite Blog

Forget Getting Ready for the Holidays. Are You Ready for 2012? — 11/25/2011

Right now many of us are diligently working away on business plans for the coming year. You can bet there will be surprises. [\(read more\)](#)

Member Involvement Still Low — 11/23/2011

A recent survey of association members found organizations still struggle with engagement. But the survey also found new ways to communicate to members can increase member involvement. [\(read more\)](#)

[Visit the MemberSuite Blog »](#)

MemberSuite System » **MemberSuite System**

System Overview

CRM 360°

Membership

Financial

Events

E-Marketing

Orders/Inventory Mngt

Committees

Fundraising

Certifications/CEU

Career Center

Awards & Competitions

Advertising

Exhibits

Subscriptions

Other Features

Self-Service Portal

Concierge Data Loader

Report Writing Adapter

Outlook Plug-In

Fundraising Module

Development is crucial to an association's health. Yet campaigns can get so bogged down in paperwork, overwork and inefficiency that it's hard to generate the results you want—let alone interpret them for future strategic planning.

Our Fundraising module helps you keep things organized. It automatically tracks gifts, campaigns, appeals, honoraria, recognitions and more. It helps you save time through mail merges and automatic emails. And, perhaps most importantly, MemberSuite lets you start taking donations online as soon as it's launched.

It's the gift that keeps on giving.

Cash in Quickly

Our Fundraising module can start accepting donations as soon as you set the system up. None of the waiting or "soft launches" of an enterprise system. Yet all of the functionality and flexibility you'd never imagined possible with On-Demand delivery. With MemberSuite, we're ready for business as soon as you—and your donors—are.

Expand Their Options

"Can I donate my car instead of cash?" "Would it be possible to give a little each month?" When it comes to types and terms of donations, you want your organization to be as flexible as possible, and the answer to each of these questions to be an immediate and confident "yes." MemberSuite lets you easily accept—and track—in-kind gifts and installment pledges, broadening the range of options you can offer potential donors.

Give Instant Thanks

Thank you notes represent a valuable opportunity to reach out, educate and make an impression. Yet they can fall through the cracks amid other tasks and priorities. Thanks to our automatic email capability, as soon as an online donation enters the system, MemberSuite automatically sends a message to the donor. And, with our mail merge feature, you'll be able to easily create and send paper letters by uploading a Word document. Our Fundraising module saves time and builds goodwill. Your mom and EmilyPost would be proud.

Honor Dedications

"In memory of" or "in recognition of"? To the donor behind the gift, your association's ability to get it right makes a big difference. MemberSuite removes the room for gaffes and errors. Our Fundraising module automatically tracks donations, donors and the terms of their gifts, so you can treat them with the respect they deserve.

Fundraising Module Features

- Instantly activated online donations
- Tracking for stock or in-kind gifts
- Tracking for pledges
- Automatic gift acknowledgement
- Campaign and appeals tracking
- Separate allocation and tracking for funds
- Honoraria tracking
- Recognition tracking

[View Complete Feature List »](#)

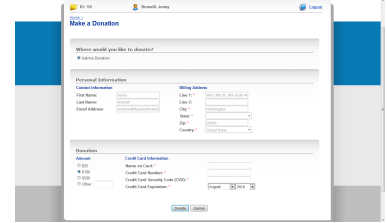
Get The Free Trial »

View Our Demo »

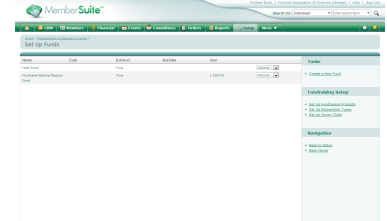
Compare Editions »

MemberSuite Screenshots

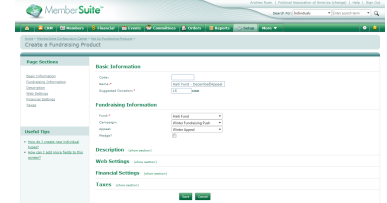
Make a Donation



Manage Funds



Fundraising Products



- Association Management Companies
- Solutions**
- Professional Societies
- Trade Associations
- Association Management Companies**
- Real Estate Associations

■ The Perfect Fit for Association Management Companies

Doing more with less just got a whole lot easier. MemberSuite's Association Management Software puts new efficiencies at your fingertips.

No matter how many associations you manage, MemberSuite is tailor-made to simplify every task, streamline the range of workflows and grow along with your clients. From this single, easy-to-use hub, you can perform management functions for all of the groups under your charge—*and easily switch back and forth between clients and tasks*. Modules like customer relationship management (CRM), membership management, finance, events and many others give your staff access to all the tools and capabilities they need to take effective association management to the next level.

Because MemberSuite is software as a service (SaaS), you reap all the benefits with no IT headaches. And you can always rest assured knowing we protect the data for your clients and their members 24/7 with state-of-the-art security measures.

Best of all, MemberSuite is an enterprise-class solution without the big price tag. You can easily leverage the affordable cost across your client associations while delivering recognizable value.

Make it your own

MemberSuite works your clients' way. Portals, screens, reports and other elements are fully customizable so your clients get just what they need. MemberSuite also integrates with existing systems so your clients' previous IT investments continue to pay off.

Easy in, easy out

Your clients' data is their most valued asset. Yet too many vendors won't or can't bring historical data over from their current systems! MemberSuite's Concierge Data Loader lets you bring over any type of data, even custom objects. You can also use Concierge Data Loader to export data en masse, so you can get it out at any time, or set up regular worry-free exports.

Enable DIY

Our self-service portal lets your clients and their members take charge of their information—reducing the burdens on your staff in the process. You can set permissions at association, committee and other levels to restrict access.

Serve it up online

Through MemberSuite, your clients receive powerful online functionality in a snap. This includes e-marketing and fundraising campaigns, e-commerce storefronts, competitions and much more. But their gain doesn't mean your loss as an AMC. MemberSuite's customizable yet easy-to-use system keeps everything straight and makes sure all parties get what they need.

Pricing

MemberSuite has special pricing for Association Management Companies! Prices are based on the number of staff that your management company has - it's *not* staff multiplied by the number of clients! So if you have 5 staff and 17 clients, your base price is for 5 users, with a *small* fee for each client. [Contact us](#) today for more information.

MemberSuite System »
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System Overview

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Other Features

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Concierge Data Loader

Report Writing Adapter

Outlook Plug-In

CRM 360° Module

Frustrated trying to adapt Excel, Outlook or off-the-shelf contact management software to the demands of your growing organization?

Struggle no more. With MemberSuite, your organization gets a state-of-the-art CRM without months of waiting or a six-figure investment.

Our CRM module was designed with your needs, wishes and frustrations in mind. Powerful interfaces bring ease to the user experience. Automatic features put high-quality data at your fingertips. Custom objects let you adapt the system to your unique requirements.

We know how member-based associations operate—and how technology can help you reach out even more effectively to the lifeblood of your organization.

Avoid the drill-down

You'll get a 360-degree view of all available records and statistics when you pull up a member's file—registrations, membership history, gifts and more. It's all on one screen for your convenience.

Maintain integrity

MemberSuite automatically CASS-certifies addresses as you type them into the system. You're always ready for the next mailing, and you don't waste resources on the wrong addresses.

Drop duplicates

MemberSuite automatically checks for duplicate addresses. When we find two suspiciously similar contacts, we'll show you both and highlight the newer record.

Go with the flow

If a member organization moves its office, our flowdown feature automatically updates the address for everyone—saving your team lots of keystrokes.

Change with the seasons

Summer homes? Temporary assignments? With MemberSuite, it's easy to keep mobile members in the loop.

Track what they're up to...

Emails, phone calls and event attendance can be insights into a delighted mind—or a warning bell for impending turnover. With MemberSuite, you'll can track the signs and respond accordingly.

...and what they want

Complaints? Requests? We'll help you manage them easily from inception through closure.

[View Complete Feature List »](#)

Get The Free Trial »



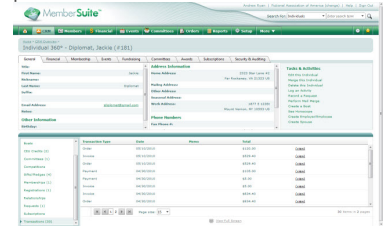
View Our Demo »



Compare Editions »

CRM 360° Screenshots

Individual 360° - See everything about a person on one screen

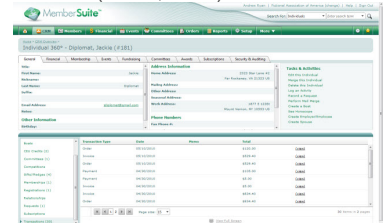


Address Verification- Get USPS-certified addresses in real-time

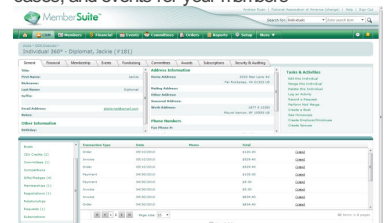
Home Address Work Addr
 Company: Work Addr
 Home Address Line 1: Work Addr
 Home Address Line 2: Work Addr
 Home Address Zip: Work Addr
 Home Address City: Work Addr
 Home Address State: Work Addr
 Home Address Country: Work Addr

Please wait... validating the address...

Duplicate Checking- MemberSuite automatically checks for duplicates including nicknames (i.e. Bob, Robert)



Tasks and Calendars- Track tasks, support cases, and events for your members





MemberSuite™

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Professional Societies

Solutions

Professional Societies

Trade Associations

Association Management Companies

Real Estate Associations

The Perfect Fit for Professional Societies

Whether they serve academics, alumni, students or seasoned executives, professional societies have many challenges in common. Too few resources, too little time, too many frustrations.

Sound familiar? Then MemberSuite is tailor-made for you.

We put manual processes like faxing, filing and fielding phone calls where they belong—online. This frees your staff up to do their jobs and build your organization. Because MemberSuite is flexible, you can customize its modules to the unique needs of your society as you grow and evolve, without ever feeling boxed in.

Everyone benefits from this enterprise-level functionality, offered at an on-demand price that fits the range of professional society budgets.

Hire a Virtual Accountant

Which members qualify for deferred billing? Who gets the pre-payment discount for the annual conference, and who has yet to pay up?

MemberSuite makes keeping track easy. If you have event revenues in an Excel spreadsheet, dues records dragging down your Quicken software and frustration all around, MemberSuite's financial capabilities are for you.

MemberSuite keeps a running tally of each member's transaction history—and keeps it all separate from (but integrated with) your accounting software.

Super-charge Your Emails

Your members expect sophisticated e-communications. MemberSuite gives you the power to exceed their expectations. With our robust e-marketing capabilities, you'll be able to customize templates, offer coupons and discounts and align your campaigns with "trigger" events, like birthdays or membership renewal milestones.

Data—the Way You Like It

Tired of piecing together spreadsheets to get a glimpse of retention stats or key performance indicators? MemberSuite's unique Report Writing Adapter lets you use Crystal Reports, Access, the free Microsoft Report Builder or any other report program to write your own reports against your database. Then simply upload your findings into MemberSuite and share the story with your colleagues.

Sound data management and decision-making have never been more streamlined.

Easy Admin, from Galas to Giving

Events and fundraising campaigns are the lifeblood of many professional societies. Yet reams of paperwork can suck the life out of staff at HQ. MemberSuite manages the details—registrations, solicitations and more. This includes the certification and continuing education programs that deliver your members so much value (but give your employees so many administrative headaches).

See the Big Picture

Tired of juggling multiple screens to track down information on a contact? MemberSuite integrates with Outlook to give you the clear view of his or her interaction history on a single screen. This guides you to greater knowledge, smarter decisions and richer member engagements.