

Business Process Management Solutions

ACCELERATING EFFICIENCY >>>





Start Strong, Finish Fast

To succeed with any critical new initiative or large-scale change, you need to closely examine all the underlying processes. It's easy to get stalled given the challenges involved with new technology implementations, complex regulatory demands, and the need to measure performance across business units.

So how can you build and sustain the best path forward? That's where Celerity's Business Process Management (BPM) team comes in.





Is your organization continually looking for ways to:

- Lower costs with streamlined business processes?
- Respond swiftly to shifting business, market and regulatory demands?
- Improve customer interactions and loyalty?
- Align operations with strategy?
- Eliminate bottlenecks?

Let Celerity's BPM team move you forward.

Unlocking Your Potential

Celerity's BPM experts do the heavy lifting to inject new efficiencies into your operations. We focus on the four areas that have the greatest impact on accelerating business results: technology, efficiency, strategy and talent.

At every step, we strive for simplicity and apply creativity to boost your momentum and cut costs—while keeping an eye fixed on best end-state scenarios. Beyond our immediate task, we identify any gaps or challenges with the new change program that could dramatically affect your organization.

Above all, we remain flexible and relentless in pursing solutions that align with your core objectives and your culture. We're passionate about solving strategic process problems—and it shows.

"Between now and year-end 2014, overlooked but easily detectable business process defects will topple ten Global 2000 companies."

— Gartner BPM Report, January 2011







Giant Leaps Forward

Our team of process engineers, Lean and Six Sigma specialists and technologists improve workflows by drawing from a suite of proven tools and tactics:

Operational Assessment and Analysis

We examine current value chains, their alignment with your overall strategy and their impact across business units. Identifying gaps and cross-functional breakdown points leads us to feasible solutions.

Process Design and Re-Engineering

To break through bottlenecks, we execute end-to-end process visioning and design, which addresses process controls, integration points and standardization needs. We establish key performance measures to ensure success.

Lean/Six Sigma Training, Mentoring and Project Execution

Celerity will empower your teams to take your business to the next level quickly—and keep it there—using Lean and Six Sigma methodologies or Kaizen workshops.

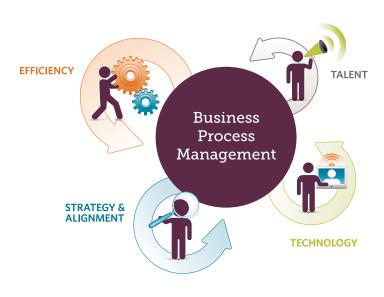
Business Process Management Suite (BPMS) Assessment and Implementation

The next generation of enterprise resource planning, BPMS enables organizations to change and adapt in real time. We evaluate and implement software that gives you the greatest control over your processes.

Core Competencies

Celerity has a record of accelerating efficiency for leaders in:

- Financial Services
- Government
- Healthcare
- Media
- Consumer Goods



Celerity optimizes business process management results by aligning efficiency, strategy, technology and talent.





Select Client Results

Top 10 National Bank: We accelerated a paperless teller strategy for this banking leader by re-engineering and aligning processes around complex business and technology requirements.

Nation's Largest Health Insurer: Our BPM team automated manual business processes and incorporated them into our design and development of a leading-edge self-service health insurance application for seniors.

National Mortgage Finance Company: Using BPMN 2.0, we built the first end-to-end business process map and delivered standardization and visibility into one of the client's most critical processes.

Large Government Agency: We're applying Lean Six Sigma training, mentoring and enterprise project execution to improve overall passenger cycle times at airports across the country.



About Celerity

Celerity is a business acceleration

consultancy devoted to helping

companies and government agencies break through key

stuck points and solve critical

problems. We deliver proven

solutions in four main areas: technology adoption and integration, business process efficiency, strategy and alignment, and talent. Learn more at www.celerity.com.



What's Holding You Back?

Let Celerity's Business Process Management experts unlock your business potential and accelerate your results. Contact us today.

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